From: Patrick McCloskey
To: Microsoft ATR
Date: 1/16/02 7:35pm
Subject: Microsoft Settlement

Make Microsoft include the top 2 competing products in Windows XP to finally give consumers REAL choice, for example:

Make them include QuickTime and Real Audio along with their Windows Media Player in a standard XP installation.

Make them also include NetScape and Opera along with their Internet Explorer web browser during a standard XP installation.

Apple has been doing this with their Mac OS installations for years and it has been great for both the Mac user community (consumers) and the Mac market overall. There's no reason that Microsoft shouldn't do this freely for consumers too.

Patrick McCloskey